Eric BOSON

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Born on 26th July 1969
Married, 2 children

Information Systems - Business Partner
CSCP / English & French speaking

My ambition is to lead the transformation of Information Systems Departments into fully integrated actors of the organizations' evolutions while keeping existing tools available and up-to-date.

Competencies

Management
- Leadership experience (~20 IT professionals based in France, USA, Great Britain, India and Israel)
- Certified Supply Chain Professional
- International project management (multi-site, multi-country, and multi-culture)
- P&L experience (over 1 M€ team/project budget managed)
- Interaction with top management and ability to speak in front of a large number of attendees
- Recruiting

Behavior
- Adaptable
- Pragmatic
- Reactive
- Respectful
- Ethical

Techniques
- Understanding of the various components of Information Systems
- Services Management (ITIL)
- Business Process Analysis and Redesign / Change Management
- Meeting & training organization
- Project Management (Waterfall or Agile)
- Microsoft Office Tools

Education

Scholar/Certifications
- **2022:** AgilePM Foundations [APMG International]
- **2019:** CSCP [APICS/ASCM]
- **2010:** Basic ITIL "Passeport de Services" certification [itSMF]
- **2010:** Master's degree in "Information Systems and Management" with Honors at Grenoble Management School (France)
  *Professional thesis on "**Change Management to accompany the transition toward a more agile IS department**"*
- **1992:** Bachelor of Science (BSc) in "Computing Science & Management" with Honors at the Staffordshire University (UK) – 6 months internship at Aldrich Chemicals in Gillingham (UK)
- **1990:** DUT Informatique at Lyon1 University – 10 weeks internship at Hewlett-Packard in Grenoble (France)

Professional Trainings
- Numerous training courses on Communication, Team Management and Project Management
- Intranet/Extranet boot camp training by Cap Gemini
- Numerous development/administration training courses (Cognos, Livelink, Lotus Notes/Domino)
- Basic training on SAP BW and SAP HCM
- Basic training on IBM Websphere Application Server and Websphere Portal

Work Experiences

Since February 2024: IT Business Partner France Healthcare Manufacturing
- IT, Digital & Data strategic stakeholder for the 4 Merck Healthcare factories in France (Semoy, Meyzieu, Calais & Martillac), partnering with the Leadership teams in the sites to enable and shape the IT and Digital manufacturing strategy, manage the local IT, Digital and Data portfolio by ensuring alignment of IT investments to the strategy and drive flawless execution.

Since 2012: Outside of Sigma-Aldrich/Merck
- Prepare students to go through job application interviews successfully (Lyon University)
- Followed and assessed students during their Applied Learning session & Thesis (Grenoble Management School)
- Created, coordinated, and animated a group of IT professionals dedicated on DATA (ADIRA – Professional association) [for 2 years]

Past

- **From 2018 to 2024: IT Deployment Manager (SAP ECC)**
  Managed the international industrial deployment of the latest version of SAP ECC by successive waves (multi-million euros each wave)
    - 2018-2019: Israel (Commercial, Distribution & Manufacturing) – Italy, Spain, Portugal, Norway, Denmark, Finland (Commercial)
    - 2019-2020: UK (Commercial) – The second half of the project was performed fully remotely due to COVID-19 lockdown.
    - 2020-2021: Ireland (Commercial, Distribution & Manufacturing), South Africa (Commercial & Manufacturing), Sweden (Commercial & Distribution), Russia (Commercial & Distribution).
    - 2022-2023: France (Commercial, Distribution & Manufacturing), Austria & Livingston (Manufacturing)

- **From 2012 to 2018: IT Business Partner (major topics only)**
  Coordinated the OP18 demand gathering for Supply Chain & Manufacturing with a broad network of local BT Business Partners.
  Performed as IT concierge for BioM, Applied Systems & Go-to-Market Western Europe.
  Coordinated the IT work stream of the BioControl Systems integration.
  Coordinated the IT work stream of the Divested Business TSA.
  Coordinated the IT work stream of the 2015 SIAL European Sales Meeting organization.
  Lead the SIAL Israel needs gathering and pilot preparation for new SAP implementation.
  Centralized and updated the SIAL France Data Privacy statements for the French authorities.
  Developed security awareness training courses.
  Supervised the implementation of SAP (PRE) in Russia.
  Managed the Primion project (Time Management System) for France & for Italy.
  Managed the Witron upgrade project (Warehouse Management) for Schnelldorf.
  Managed the RightNow Technology project (Technical Department) for Europe.
  Managed a RFID assessment project for Schnelldorf Distribution Center.

- **From 2007 to 2011: Manager I/S Global Collaboration & Human Resources Solutions**
  Developed and rolled out the corporate intranet (eNet). Migrated the intranet from HAHT Java to IBM Websphere Portal/Quickr and SAP Netweaver Portal.
  Developed a web 2.0 Facebook application for marketing.
  Harmonized Lotus Notes European and American applications, standardized programming and configuration rules, followed up developments, coordinated the migration activities for the Lotus Notes/Domino 6.5 to 8.5 project.
  Led a Process Improvement project to consolidate Lotus Notes applications and shut down Lotus Domino servers.
  Took over the SAP HCM implementation project, previously managed by the American IT department and extended the implementation scope to the remaining sites in America, Europe, Africa and Middle-East. Re-defined the goals and resources, chose the vendor and coordinated the project within the given budget and the implementation calendar.
  Supported the existing SAP HCM system by negotiating and setting up an outsourcing contract for Defects & Enhancements.
  Prepared the SAP BW 3.5 to SAP BI 7.0 migration project, supported the SAP BW system.
  Coordinated comparative tests between Xcelcius and Qlikview for implementing dashboards based on SAP BW to improve the enterprise management.

- **From 2005 to 2006: Responsible for the external invoicing project**
  Managed a project team in charge of the SAP R/3 implementation of the invoicing process of a recently acquired company (Proligo).

Analyzed the situation and followed up of the project implementation schedule. Coordinated all internal and external parties involved.

- **From 2000 to 2006: Responsible for the EMEA intranet**
  Defined the internal communication needs, team members' recruitment, coordinated the analysis and development activities, communication, implementation of an external eLearning solution. Afterwards, developed a home-made solution to better fit the company's needs. Implemented a Document Management System based on Livelink. Afterwards developed a home-made one to reduce the costs, managed the contract and the operations of external development resources, coordinated the migration activities for the PHP to HAHT Java and MySQL to Oracle projects.

- **From 2000 to 2006: Responsible of the EMEA CRM system**
  Took over the existing application support, coordinated the improvements and developments of additional features, validated the data transfers from SAP R/3 (customers, products, and deliveries) to the CRM system, managed the contract and the operations of external development resources, involved during the need gathering process for a future corporate system based on SAP CRM.

- **From 1999 to 2006: Responsible for the development of the EMEA Data Warehouse**
  Coordinated the analysis, validated the needs, defined an internal infrastructure, set up the data access security and automated the access request process, managed the contract and the operations of external development resources, coordinated, and followed up the end users training and support, validated the data transfers from SAP R/3, supervised the Euro conversion process, implemented SAP BW 3.0.

- **From 1999 to 2000: Responsible for the Y2K compliance process for all South European countries (France, Spain, Portugal, and Italy)**
  Planned and followed up the activities, coordinated the applications tests, managed suppliers' surveys, communicated with internal and external customers.

- **From 1997 to 2006: Responsible for the development of the EMEA collaborative solutions (Lotus Notes/Domino)**
  Defined the requirements concerning the knowledge management and communication needs, implemented standard development rules, followed up the development activities, end user training and support, recruited and animated a the team (2 persons), animated a network of IT contacts based in all European countries, coordinated the migration activities for the Lotus Notes/Domino 4.5 to 5.0 and 5.0 to 6.5 projects.

- **From 1995 to 1996: Responsible of the reporting applications (Cognos PowerHouse) for Europe**
  Implemented standard programming and configuration rules, validated business needs, followed up development activities and end users' support.

- **From 1992 to 1994: Analyst/Developer**
  Worked on requirements definition and development of the home-made ERP managing all European sites. Supported end users and managed hardware for the French site in Saint-Quentin-Fallavier.

Other information

- First Aid certification since 2003
- Member of the Health & Safety committee for 4 years
- Mental Health First Aid certification in 2023